Elog - Bug #18976

Unable to via images after session timeout

02/12/2018 01:22 PM - Kyle Hazelwood

Status: New Start date: 02/12/2018 **Priority:** Due date: High Assignee: Kyle Hazelwood % Done: 0% **Estimated time:** Category: Server 0.00 hour Target version: Version 2.0 Spent time: 0.00 hour

Description

Multiple users have complained that they can not view images. They see the thumbnail but the image does not display after clicked. I suspect this is a session timeout logic problem with the file cache filter. I believe a person logs in remotely and sees the thumbnails, some time passes such that session timeout occurs. The user then views the page without refreshing and selects the thumbnail but the image is not viewable because they are logged out. The elog sends a no authentication response that the file cache filter then appends a last-modified timestamp to its header. This timestamp expires in one week making viewing the images impossible until the week has expired or the user clears their cache.

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